



Van Line Agent	DARYL FLOOD, INC. <small>Agent for:</small> MAYFLOWER® TRANSIT	Company 2	Company 3
-----------------------	--	-----------	-----------

Van Line Services

Email Access to Consultant	YES		
BBB Honor Roll	YES		
Unresolved Complaints Filed to BBB	0		
Guaranteed Dates	YES		
In House Claims Manager	YES		
Complete Move Consultation	YES		
Company Years of Operation	26		
Quality Assurance Manager on Staff	YES		
Quality Independently Evaluated	YES		
On-Line Shipping Tracking	YES		
Single Point of Contact Coordinator	YES		
AMSA Membership 	YES		
Pinnacle Mover 	YES		

Moving Consultant

Answered All My Questions			
Completed Comprehensive Survey			
Discussed Move Process			
Explained Potential Additional Charges			
Friendly			
Listened Carefully/Provided Solutions			
On Time			
Professional/Courteous			
Provided Helpful Information			
Provided Packet of Information			
Consultant's Years of Experience			

Pricing and Value

Estimated Weight			
Estimated Number of Packing Units			
Guaranteed Price	YES		
Valuation/Insurance			
Custom Crating			
Stretch Wrap			
Extra Stop(s)			
Appliance Servicing			
Storage or Self Storage Chgs			
Auto Transport			

Overall Score-On a Scale (1-5)

--	--	--

1=Poor, 2=Below Average, 3=Average, 4=Above Average, 5= Excellent

Other Reference Sources:

American Moving and Storage Association	www.promover.org
Federal Motor Carrier Safety Administration	www.protectyourmove.gov
Southwest Movers Association	www.southwestmovers.org